

Mila Homes, located at Haringvliet 303 3011 ZP Rotterdam Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.mila-homes.com>

Haringvliet 303 3011 ZP Rotterdam Netherlands

+31 6 47104143

Personal data that we process

Mila Homes processes your personal data because you use our services and/or because you provide them to us yourself. Below you will find an overview of the personal data that we process:

- First and last name
- E-mail address
- IP address
- Location data
- Information about your activities on our website
- Data about your surfing behavior across different websites (for example because this company is part of an advertising network)
- Internet browser and device type

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have parental or guardian permission. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at info@mila-homes.com and we will delete this information.

For what purpose and on what basis we process personal data

Mila Homes processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or advertising brochure
- To be able to call or e-mail you if this is necessary to be able to use our services feed
- Inform you about changes to our services and products
- To deliver goods and services to you
- Mila Homes analyzes your behavior on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Mila Homes also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision making

Mila Homes does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without involving a person (for example an employee of Mila Homes).

How long we keep personal data

Mila Homes does not store personal data longer than is strictly necessary to realize the purposes for which the data is collected. We use the following retention periods for the following data: We store personal data as described above for a period of 2 years, unless there is a legal obligation that requires longer retention (such as the fiscal retention obligation).

Sharing personal data with third parties

Mila Homes does not sell your information to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Mila Homes remains responsible for these processing operations.

Cookies, or similar techniques, that we use

Mila Homes uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Mila Homes uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that keep track of your surfing behavior so that we can offer customized content and advertisements. On your first visit to our website, we already informed you about these cookies and asked for permission to place them. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that has previously been stored via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data.

In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Mila Homes and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@mila-homes.com. To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. Mila Homes would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip>

U.S

How we protect personal data

Mila Homes takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@mila-homes.com